

What to expect

Managing your OpenText subscription

Once your OpenText subscription has been provisioned, you can expect to receive a Welcome email which will contain the next steps and expectations. These steps vary based upon the product that was purchased through OpenText (Carbonite, Webroot, Zix).

For more information, please refer to the following:

[Webroot Reference Guide](#)

[Carbonite Endpoint Reference Guide](#)

[Carbonite Backup for Microsoft 365 Reference Guide](#)

[Zix Reference Guide](#)



Next steps

Logging into OpenText:

[Carbonite Login:](#)

- <https://portal.evault.com/Account/LogOn?ReturnUrl=%2f>

[Webroot Login:](#)

- If you are prompted to setup MFA by your administrator, please refer to the [MFA guide](#).

[Zix Login:](#)

- Choose "Log In" in the top right corner.

Need help?

[Carbonite Cloud-to-Cloud Backup](#)

Phone: 1-888-576-4949

Email: support@zixcorp.com

[Carbonite Endpoint Backup](#)

Phone: 1-866-855-9555

Email: endpointsupport@carbonite.com

[Knowledge Base](#)

[Carbonite Backup for Microsoft 365](#)

Phone: 1-866-855-9555

Email: Office365Backup@Carbonite.com

[Knowledge Base](#)

[Carbonite Server Backup](#)

Phone: 1-866-855-9555

Email: support@evault.com

[Knowledge Base](#)

[Carbonite Disaster Recovery](#)

Phone: 1-866-855-9555

Email: support@doubletake.com

[Knowledge Base](#)