

# What to expect

## Provisioning

After processing your order, the AppDirect Marketplace will provision your Acronis licenses. Once this is complete, you will receive an email acknowledgement from Acronis with next steps.

## Billing and invoices

In the AppDirect Marketplace, click [Manage Bills](#) to view your invoices or update your payment methods. For questions about the AppDirect Marketplace, please contact [help@appdirect.com](mailto:help@appdirect.com).



*"The AppDirect Marketplace is your centralized hub for purchasing and provisioning software applications."*

## Get started with Acronis

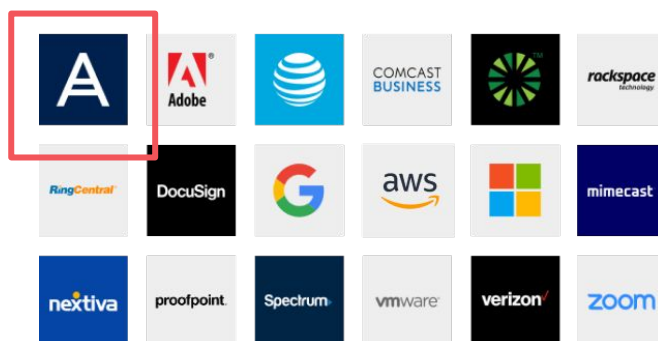
After logging in, you'll find various tools and features designed to protect your digital assets. Please visit Acronis' [Documentation page to access detailed user guides and learn more.](#)

## 5 easy steps to activate

1

### Email Acknowledgement

You will receive an activation email within 24-48 hours containing your login information. Be sure to check your spam folder if you don't receive this email. If you have not received it within 48h, please reach out to AppDirect for assistance at [help@appdirect.com](mailto:help@appdirect.com).



2

### Activate Your Account

Click on the "Activate Account" button in the email. This will take you to a secure page where you'll set up your password. Please note that your password must be at least nine characters long. If two-factor authentication is enabled by your administrator, you'll be prompted to set this up during activation.

3

### Access the Cyber Protection Console

Follow these steps to log in:

- Go to the Cyber Protection service login page
- Type your login (username) and click Next
- Enter your password and click Next again
- Click on "Cyber Protection" if you have access to multiple services

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### Explore Your Console

After logging in, you'll find various tools and features designed to protect your digital assets. [Please visit Acronis' Documentation page to access detailed user guides and learn more.](#) Note that the console times out after 24 hours for active sessions or 1 hour for idle sessions.

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### Need help?

Our team is here to assist you with any inquiries related to Acronis or the Marketplace itself. Should you encounter any technical difficulties or have questions regarding your purchase, please contact us at [help@appdirect.com](mailto:help@appdirect.com).

#### ABOUT APPDIRECT

AppDirect is a San Francisco-based B2B subscription commerce platform company that brings together technology providers, advisors, and businesses to simplify how they buy, sell and manage technology. More than 1,000 providers, 10,000 advisors and 5 million subscribers rely on the AppDirect ecosystem of subscription marketplaces to power their innovation, growth, and success. For more information about AppDirect, please visit [www.appdirect.com](http://www.appdirect.com).

