What to expect

Provisioning

After processing your order, the AppDirect Marketplace will provision your licenses.

Expect contact from your AppDirect Sales Specialist, as they will coordinate an Activation call with you and the Zesty setup team to move your account to a production environment. This call will generally take place within 1-3 business days after provisioning is complete.

If you do not receive contact within the expected timeline, please reach out to AppDirect for assistance at help@appdirect.com.

In the AppDirect Marketplace, visit the Billing section to view your invoices or update your payment method.

Next steps

Activation

We ask that someone from your company with Root Access to your AWS account be present during the activation call as they will utilize Zesty Platform and AWS Billing console to finalize activation.

Your Sales Specialist and the setup team will be available to assist you with any questions related to Zesty or the activation process.

Click here to enhance your knowledge on cloud cost optimization.

Need help?

Our team is here to assist you with any inquiries related to Zesty or the AppDirect Marketplace itself. If you encounter any issues or need assistance of any kind with your purchase, please contact us at help@appdirect.com.

Information may be updated over time. For the most up to date information, please consult the associated Help Center Article. Please note this information is specific to Zesty only. December 2025/ Mike Mitchell

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