# What to expect

## For new environments

After placing an AWS order on the Marketplace, you'll need to sign our Terms and Conditions and a Professional Services contract (if applicable). If needed, Professional Services will then help set up and manage your AWS environment. For any general inquiries, support or help, please contact our team at help@appdirect.com.

## For existing environments

After placing an AWS order on the Marketplace, you'll need to fill out the AWS Rebill and Optimization Form to allow us to transfer your agreement over to AppDirect. A Product Specialist will then reach out to schedule a transfer call to complete this process. Please note that we require the Root Account access holder to be present during the transfer call.

*"AWS provides a wide range of services including computing power, storage, databases, and more, allowing businesses to scale without the need for extensive hardware investments."*

## Next steps

## CloudCheckr

As part of your subscription with AppDirect, you also have access to CloudCheckr, a cloud management solution providing cost, resource allocation and security recommendations.

For onboarding to CloudCheckr, please reach out to graham.morris@appdirect.com and provide a list of users (with email addresses) who need to be invited to facilitate the initial onboarding process.

Information may be updated over time. For the most up to date information, please consult the associated Help Center Article. Please note this information is specific to AWS only. July 2024 | Petru Teodorovici

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