

What to expect

Provisioning

After processing your order, the AppDirect Marketplace will provision your Dropbox licenses. Once this is complete, you will receive an email acknowledgement from Dropbox with next steps.

Billing and invoices

In the AppDirect Marketplace, click [Manage Bills](#) to view your invoices or update your payment methods. For questions about the AppDirect Marketplace, please contact help@appdirect.com.

"The AppDirect Marketplace is your centralized hub for purchasing and provisioning software applications."



Get started with Dropbox

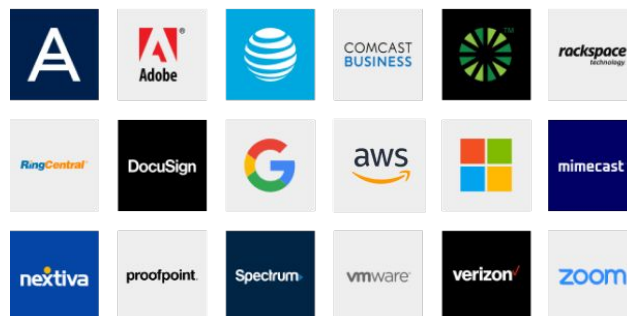
Dropbox is a cloud-based file storage service. To learn how to get the most out of your plan, complete [the Dropbox fundamentals course](#) and share it with your team.

5 easy steps to activate

1

Email Acknowledgement

Look out for an email sent to your account admin's email address from no-reply@dropbox.com. Check your spam filter if you don't receive this email. Double-check with your IT team or contact us at help@appdirect.com if it has been over 48 hours since the order was placed.



2

Accessing Dropbox

Follow the invitation link to go to Dropbox's website, where you will create a username and password. As an admin, you will be prompted to access the Dropbox Admin Console and complete setup. Watch this tutorial [on how to access and what's available](#).

3

Inviting Users

On the Dropbox portal, you will be prompted to invite your team members and download the Dropbox mobile and desktop app. [Follow this guide for details](#).

4

Dropbox Fundamentals

Complete and share [this Dropbox fundamentals course](#) with your team members to learn how to use key Dropbox features.

5

Need help?

Dropbox offers Customer Support based on your plan tier. [Refer to this article for Dropbox Support guidelines](#) and hours of operation. [Click here](#) to place a Support request with Dropbox. For questions about the AppDirect Marketplace, please contact help@appdirect.com.

ABOUT APPDIRECT

AppDirect is a San Francisco-based B2B subscription commerce platform company that brings together technology providers, advisors, and businesses to simplify how they buy, sell and manage technology. More than 1,000 providers, 10,000 advisors and 5 million subscribers rely on the AppDirect ecosystem of subscription marketplaces to power their innovation, growth, and success. For more information about AppDirect, please visit www.appdirect.com.

