

# What to expect

## Provisioning

After processing your order, the AppDirect Marketplace will provision your Dropbox licenses. Once this is complete, you will receive an email acknowledgement from Dropbox with next steps.

## Billing and invoices

In the AppDirect Marketplace, click [Manage Bills](#) to view your invoices or update your payment methods. For questions about the AppDirect Marketplace, please contact [help@appdirect.com](mailto:help@appdirect.com).

*"The AppDirect Marketplace is your centralized hub for purchasing and provisioning software applications."*



## Get started with Dropbox

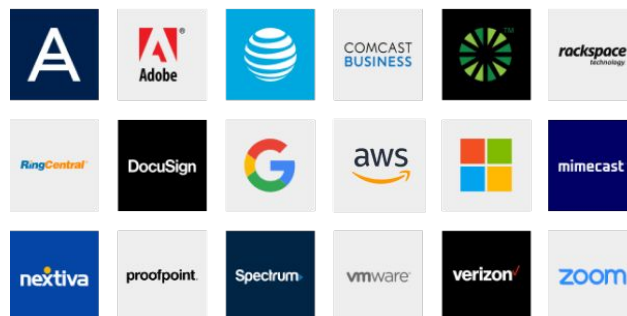
Dropbox is a cloud-based file storage service. To learn how to get the most out of your plan, complete [the Dropbox fundamentals course](#) and share it with your team.

## 5 easy steps to activate

1

### Email Acknowledgement

Look out for an email sent to your account admin's email address from [no-reply@dropbox.com](mailto:no-reply@dropbox.com). Check your spam filter if you don't receive this email. Double-check with your IT team or contact us at [help@appdirect.com](mailto:help@appdirect.com) if it has been over 48 hours since the order was placed.



2

### Accessing Dropbox

Follow the invitation link to go to Dropbox's website, where you will create a username and password. As an admin, you will be prompted to access the Dropbox Admin Console and complete setup. Watch this tutorial [on how to access and what's available](#).

3

### Inviting Users

On the Dropbox portal, you will be prompted to invite your team members and download the Dropbox mobile and desktop app. [Follow this guide for details](#).

4

### Dropbox Fundamentals

Complete and share [this Dropbox fundamentals course](#) with your team members to learn how to use key Dropbox features.

5

### Need help?

Dropbox offers Customer Support based on your plan tier. [Refer to this article for Dropbox Support guidelines](#) and hours of operation. [Click here](#) to place a Support request with Dropbox. For questions about the AppDirect Marketplace, please contact [help@appdirect.com](mailto:help@appdirect.com).

#### ABOUT APPDIRECT

AppDirect is a San Francisco-based B2B subscription commerce platform company that brings together technology providers, advisors, and businesses to simplify how they buy, sell and manage technology. More than 1,000 providers, 10,000 advisors and 5 million subscribers rely on the AppDirect ecosystem of subscription marketplaces to power their innovation, growth, and success. For more information about AppDirect, please visit [www.appdirect.com](http://www.appdirect.com).

